



Verification with Mobile Bank ID

Verification with Mobile Bank ID - find out who you are talking to!

Ensure that callers really are who they claim to be, for safe handling of information and orders.

Easy verification of customers' identity

Do you have customers who calls and wants to make orders or wants to handle support errands over the phone? With Mobile Bank Identification, your business can easily verify customers' identity directly over a phone or a computer.

This way you can ensure that the customer is really the authorized client he or she claims to be.

This is how it works

The customer will call regarding an errand. To verify the customer, the agent requests the customer's social security number, which is then entered into the interface of Mobile Bank Identification. Then, the customer is asked to verify with his or her mobile bank ID. A confirmation will then be sent to the agent that the customer has been verified. The

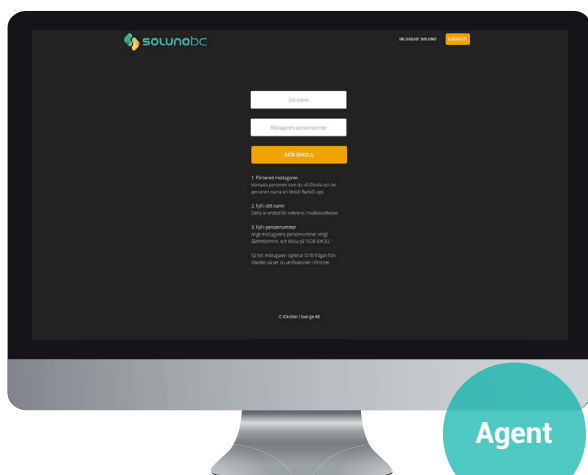
handling is fast and smooth, and the customer can then be treated in a secure manner.

A safe experience for the customer

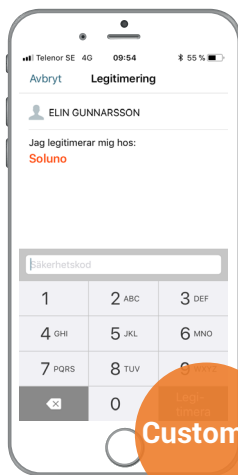
In addition of providing a quick response, it also provides a safe experience for the customer. Mobile Bank Verification gives a clear signal that you take your security practices in the utmost seriousness.

Examples of when the service can be used

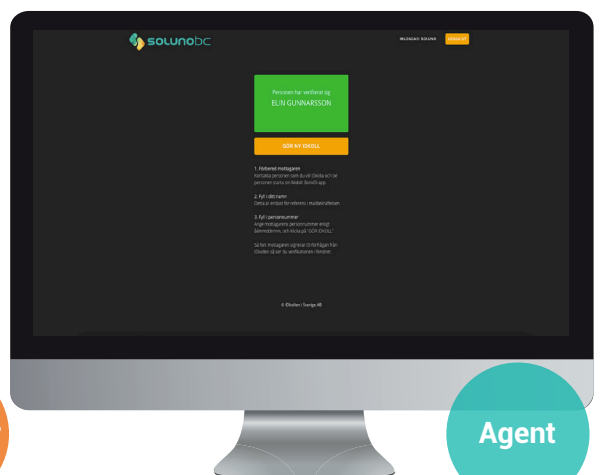
- When customer wants to make a order by phone.
- When the customer wants to get a new password or help with a login.
- When customer wants to manage user accounts.
- When customer wants to extract sensitive information.



Agent



Customer



Agent