

## STATISTICS, REPORTS AND KEY FIGURES IN REAL TIME

Receive important insights from your powerful PBX via automatic reports and live statistics to be able to make more data-driven decisions.



## Fig. 2 and 1 and 1

## **DASHBOARD**

Dashboard shows which agents are available or logged in, number of calls in queue, latest queue time, average queue time and how many missed calls you have.

- SLA-notifications directly on the dashboard
- Both real time & history
- Incoming calls

## **REPORTS**

Reports make it possible to analyze and follow up the company's communication patterns via a simple and powerful interface.

- Automatic reports
- KPI's
- History (not real time)

Price: 1-49 employees: 699 SEK/month | 50-99 employees: 999 SEK/month | 100+ employees: 1 499 SEK/month

