# DSTNY SOFTPHONE

## DOWNLOAD AND INSTALLATION GUIDE

Here is a guide on how to download and install your Dstny Softphone.

**1** Dstny's Softphone is downloaded from **https://bc.dstny.se/login** or **https://bc2.dstny.se/login**. Which address you should use was notified when the PBX was delivered.

**2** Here you log in with the user information you received via e-mail from Dstny's delivery department.

**3**  Click **Home** and then **Applications**.

**4**  At the top you will find **Dstny Softphone**. Click **Download Dstny Softphone** for the operating system you are using.
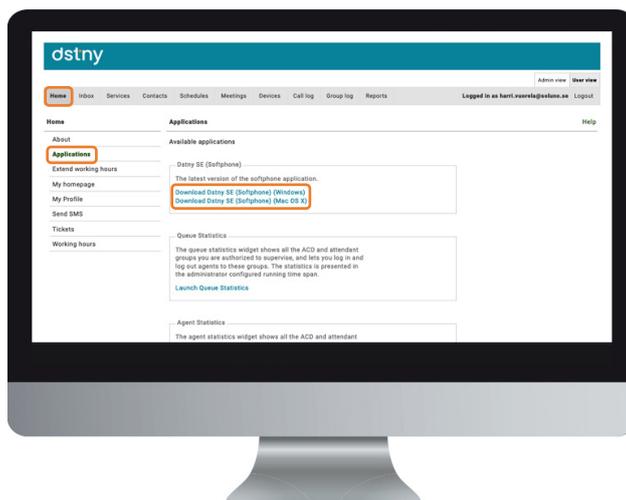
**5**  Download the software and install it according to the software instructions.

**6**  Open the software and log in with the same information you used to log in to the portal.

Server address is one of the following:
bc.dstny.se
bc2.dstny.se

Which address you should use was notified when the PBX was delivered.

**Now your Softphone is ready to be used!**
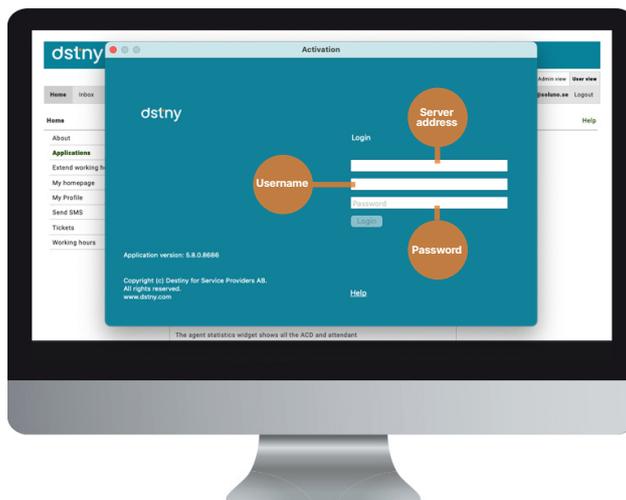
**Attendant view**

Dstny Softphone offers two different view; Standard view and Attendant view. The attendant view is the most popular one. You can activate this by clicking on **View** and then select **Attendant view**.

**The right audio device**

Also make sure you have the right audio device connected to your Softphone. You do this under the **Tools** tab. Click on **Settings** and select the audio device you wish to use. If you have a Mac, go to **Dstny/Settings** in the menu bar and select **Sound** in the left menu of the pop-up window to set for headsets on the each speaker.

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