

Office phone systems does not currently support Wi-Fi calls and Voice over LTE (VoLTE). These are settings that exists directly on your phone and may have been activated automatically when updates or when you buy a new phone. Here is a guide on how to turn off these features if you have Apple or Android.

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Android



2 Click on Connections.

Enter Wi-Fi Calling and disable the feature.

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Settings			Connections		On Use WiFi to make and receive calls anywhere without connecting to a mobile network.
	۵ 🔒	1	<	Q	Wi-Fi preferred Mobile network preferred
((:-	Connections Wi-Fi, Bluetooth, Flight mode, Data usage		Wi-Fi Connect to Wi-Fi networks.		
40	Sounds and vibration Sound mode, Ringtone, Volume		Wi-Fi Calling		
•	Notifications App notifications, Status bar, Do not disturb		Bluetooth On		
*	Display Brinktrose Blue light filter		Make mobile payments, share data, and read or write NFC tags.		
2	Wallpaper Hone screen wallpaper, Lock screen wallpaper		Flight mode Turn off calling, messaging, and Mobile data.		
Ŧ	Themes Downloadable themes, wallpapers, and icons		Mobile networks		
		1	Data usage	< 2	

Go back to Connections.

Click on Mobile networks. Turn off VoLTE calls SIM 1 (or SIM 2, whichever is active if you have several SIM cards).

Option: If you have problems with 4G VoLTE, you may need to lock your phone to 2G/3G. To do this, click on network mode.

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Wi-Fi Connect to Wi-Fi networks.	
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Bluetooth On	
NFC and payment Make mobile payments, share data, and read or write NFC tags.	0
Flight mode Turn off calling, messaging, and Mobile data.	0
Mobile networks	
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Mobile networks Volte coarning Using mobile data while roaming may result in additional charges. VoltE calls SIM 1 Use 40 data networks for calls whenever possible. Network mode Ad3/2/20 (auto comect) Access Point Names	6
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Network mode 46/36/26 (auto connect) Access Point Names	5
Access Point Names	
Network operators	
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Data roaming Jsing mobile data while roaming may result in additional charges.	
VoLTE calls SIM 1 Use 4G data networks for calls whenever possible.	D
4G/3G/2G (auto connect)	
3G/2G (auto connect) 🗸	
3G only	
2G only	



Apple

- Open Settings.
 - Click on Mobile Data.

Open Wi-Fi calls and deactivate the setting by dragging the lever to the left to turn it gray.



12:41	°	
Settings Mobile D	ata	
Mahila Data		_
Mobile Data)
Mobile Data Options	Roaming On	>
Personal Hotspot	Off	>
Turn off mobile data to restrict a including email, web browsing an TELENOR	Il data to Wi-Fi, nd push notifications.	
Wi-Fi Calling	Off	>
Calls on Other Devices	When Nearby	>
Network Provider Service	s	>
Network Selection	SOLUNO	>
Mobile Data Network		>
SIM PIN		>
MOBILE DATA		
Current Period	52,2 G	В
Current Period Roaming	703 M	В
Dorsono	- 20.0	6



Go back to Mobile Data and click on mobile data options.

Click on Voice & Data.

6 Select 4G, VoLTE off.





